

Spark – User log in / registration journey



1



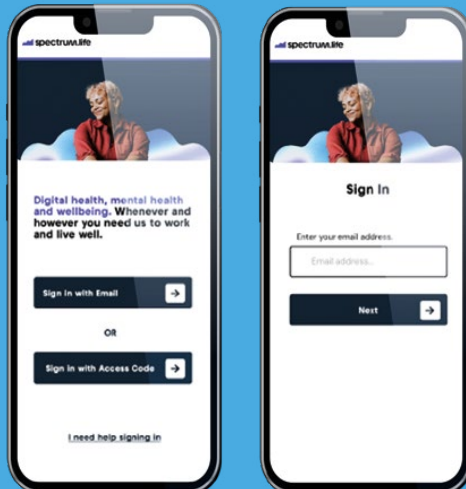
Employees should update or download the **Spectrum.Life** app.

They can also access **Spark** at landg.spectrum.life.



2

Once downloaded they're presented with an option to enter an email or access code. They should pick email. Then hit **Next**.



3

They will be presented with more details to enter, as follows:

- First Name
- Last Name
- Organisation code (this will be your L&G Group protection policy number)
- Create a password
- Repeat password

4

They should enter the details and the organisation code and then tap '**Sign Up**'. They will then get access and can see all the new **Spark** services and features allocated to their organisation.

Sign Up

First name

Last name

Organisation code

Password

Password repeat

Must contain 8 characters minimum, 1 uppercase, 1 lowercase and 1 number