

Adult and Elder Care: Simplifying Support for Your Loved Ones



Navigating the complexities of care for adults or elderly family members can be a minefield. Our **Adult and Elder Care resource** is here to help simplify the process, helping you understand, find, and fund the right care for you or your loved ones (aged 18 or over) at no extra cost.

How Does It Work?

1

Confidential, Expert Support

Enjoy personalised, one-to-one telephone support with a dedicated care expert who will be with you every step of the way.

2

Tailored Resources

Our care experts will direct you to the most relevant online tools, care guides, and resources, crafting a customised care plan just for you.

3

Arranging Care Details

Get assistance with finding and arranging immediate or future care, and learn more about important topics such as power of attorney.

4

Funding Assistance

Explore your eligibility for NHS funding, benefit entitlement checks, and government support. Plus, access financial advice to help fund care.

5

Home Care Support

Discuss home adaptation and home help options with our care experts to ensure a comfortable living environment.

Find out more

Discover all the ways we can support you [here](#)

How to access this service

Call Freephone: **08000 608 823**

Lines are open Monday to Friday, 9am to 5pm. Calls may be monitored and recorded. This service is provided by L&G Care.

Alternative formats

If you would like this translated or have a copy in an alternative format such as large print, braille or audio please [email us](#) or call us on **0345 026 0094**. Lines are open from 9am to 5pm, Monday to Friday. We may record and monitor calls. Call charges will vary. BH4304 06/25

